2019 A6
Quick Questions & Answers

Introduction to Your A6

Upper & Lower Display

Driver Assistance

Automatic Climate Control

Navigation

Bluetooth®, Voice Recognition & Media

Audi Smartphone Interface, Profile & Wi-Fi
1. Upper Display
Touchscreen allows access to multiple features and vehicle functions, including Radio, Media, Telephone, Navigation, Phone Apps*, Car, Settings and more.

2. Lower Display
Touchscreen enables control of HVAC features and seating adjustments as well as fingertip input of alphanumeric characters. Dedicated buttons above and below screen activate/deactivate specific vehicle functions.

3. Audi Phone Box (see Disclaimers)
Console compartment can charge your compatible mobile device wirelessly. To use, position device with display facing up. Phone must be in direct contact with phone box surface. Calls will be made using external antenna on the vehicle. Mobile device may also be charged by connecting with an approved cable to one of the Audi music interface USB ports, and can be operated via the MMI display. Available on models with phone holder, see Owner's Manual for proper placement.

4. Volume Knob
Controls audio volume. Press to mute. Press and hold to turn MMI off.

5. Steering Wheel Left Side Controls
- Use to select tabs in the instrument cluster.
- Use thumbwheel to scroll through menus. Press to choose a selection.
- Pressing the Back button will return you back to functions at higher levels.
- VIEW button changes virtual cockpit display.
- Press to open and close a menu.

6. Steering Wheel Right Side Controls
- Use to make or receive phone calls.
- Thumbwheel controls volume. Press to mute.
- FF/REW selects next or previous track, radio station or FF/REW.
- Allows customizable function. To change, use MMI: Vehicle ➤ Settings & Service ➤ Steering wheel button assignment.

*Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.
Upper Display

Features and Controls

1. Display Area
   Select function menus, apply settings and display content. When connected to Apple CarPlay® or Android Auto®, display will switch to mobile device operating system with associated functions and applications. To move icons, press and hold, then drag to desired location. To switch between menu pages, swipe left or right. To go back to the Home screen, simply press 🔄.

2. Quick Access
   Return to Home screen or quickly switch between four selected menus. Press and hold an icon in the main display area to move the icon to the quick access bar. The bottom icon will be replaced by the new icon. The Home button cannot be moved.

3. Status Display
   The symbols in the status bar show information such as mobile devices connected, data connection, Bluetooth® activation, etc.

4. Notification Center
   To open the Notification Center, pull the status bar downward, or press on the status bar. Status information and notifications are displayed. The ability to manage connected devices and personal profiles, set date and time and set other content is also available. To delete notifications, press and drag to the right edge.

5. Back (not shown)
   Go back one step in the menu hierarchy.

6. Touch Response (not shown)
   Amount of haptic (touch sensitive) feedback necessary to activate icons can be adjusted in Settings ➔ Display and Brightness ➔ MMI ➔ Touchscreen feedback. Audible response can be turned on and off.

Lower Display

1. Auto Start/Stop
   Switches Start/Stop system on or off. The system checks if conditions are met before and during the “stop” phase and determines if the engine stops and how long it remains stopped.

2. Lane Departure Warning (see Disclaimers)
   Switches the lane departure warning on or off. Detects lane marker lines within the limits of the system. It will warn you with corrective steering and steering wheel vibration if approaching detected lane marker and it appears you will leave the lane.

3. Garage Door
   Press if you are programming the garage door opener for the first time, then follow instructions in the Multi Media Interface (MMI).

4. Sunshade
   Press to adjust sunshade. Press and hold for convenience opening/closing.

5. Head-Up Display
   Press to show settings for the head-up display.

6. On/Off
   Press to switch upper display on or off. Press and holding this switch turns both MMI displays on or off.

7. Shortcuts
   Pressing the Shortcut icon opens the shortcut bar, giving access to saved items (radio stations, contacts, vehicle settings, etc.). To save an item as a shortcut, press and hold its text in upper MMI until option Save as a shortcut appears. Touch shortcut option to send the item to the shortcut bar. Press and hold shortcuts to move or delete.

Warnings: Touch Displays
See Touch Displays in your Owner’s Manual for more detailed information and for important safety warnings.

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Activate

To activate, pull the control stalk toward you in the ON position.

Set or Change Speed

At your desired speed, press the SET button on the end of the stalk. The set speed along with the respective indicator light is shown in the driver information system.

There are several ways to change your speed:

- Accelerate or decelerate, then press the SET button again.
- Push the stalk up or down one level to increase/decrease speed in 1 mph increments.
- Push the stalk up or down two levels to increase/decrease speed in 5 mph increments.
- Hold the stalk up or down to increase/decrease speed; release when desired speed is reached.

Cancel/Resume

To cancel and resume cruise control:

- To cancel, press the brake pedal or push the stalk briefly away from you one detent to the CANCEL position.
- The indicator light will go off in the driver information system.
- To resume, pull the stalk toward you; you will return to your set speed.

Your most recently set speed remains in memory until you turn cruise control or the ignition off.

Adaptive Cruise Assist

Applies to vehicles with adaptive cruise assist.

The adaptive cruise assist* system is a combination of speed and distance regulation and helps maintain a distance from a vehicle driving ahead. Adaptive cruise assist can brake and accelerate as necessary to help maintain the selected distance.

- To activate, set, change, cancel or resume cruising speed, follow the same instructions as standard cruise control.

The greater the speed, the greater the distance that is needed. To change the set distance:

- Tap the indicator switch to display the current set distance.
- To increase or decrease the distance in increments, tap the switch again toward ⏯️ or ⏯️.

Lane Guidance

Within the limits of the system, lane guidance* can provide corrective steering to assist the driver with keeping the vehicle in the center of the lane. Press the ⬅️ button on the turn signal lever to switch lane guidance on or off. Lane guidance is off when the indicator light is white ⬅️. Some conditions may deactivate lane guidance, such as no lane lines, lane too narrow or wide, etc.

Driver Assist Systems

There are three levels of driver assistance systems*: Maximum, Individual and Basic. Maximum activates all available features. Individual allows you to select an individual system. Basic activates only Audi pre sense and emergency assist. To choose, press the Driver Assistance button ⬅️ on the center console. Or, in the upper display, select Vehicle ➡️ Driver assistance. Depending on vehicle equipment, features may include:

- Night vision assist.
- Distance warning.
- Audi pre sense.
- Intersection assist.
- Emergency assist.
- Exit warning.

*Driver assistance features are not substitutes for attentive driving. See Owner’s Manual for further details, and important limitations.

Driver Assistance

Automatic Climate Control

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Audi Smartphone Interface, Profile & Wi-Fi
Automatic Climate Control

System Controls
The advanced climate control system is accessed in the lower display and offers 4-zone heating and cooling, rear-seat control of the system and a number of interior environment improvement features.

Driver and Passenger Controls

1. AUTO
Maintains your selected temperature by automatically regulating the temperature, fan speed and airflow. The A/C turns on automatically to condition and dehumidify the air. Changing the air distribution or fan speed will turn off the AUTO function.

2. Seat Heating
Select one of three seat heating levels by pressing repeatedly.

3. Seat Ventilation
Select one of three seat ventilation levels by pressing repeatedly.

4. A/C
When illuminated, A/C is on.

5. A/C Max
This is the fastest way to cool the cabin. It automatically returns to normal operation once desired temperature is achieved.

6. OFF
Deactivates the climate control system.

7. AUTO Recirculate
During recirculation, the air intake will close and interior air will be filtered and recirculated. In AUTO mode, recirculation will occur automatically based on air quality sensors and outside temperature.

8. Defrost MAX (not shown)
Automatically adjusts the settings to increase the ability to defog/defrost the windows. Temperature should be set at 72°F (22°C) or higher. With ignition off, pressing will use residual coolant heat to heat the vehicle interior. Switches off automatically after about 15 minutes.

9. Rear Defrost (not shown)
Activates the electric rear window defroster, when the engine is running. Depending on outside temperature, this will switch off after 10-20 minutes.

10. Temperature
Tap or slide to adjust temperature on either side.

11. Airflow
Choose any combination of airflow direction.

12. Blower
Select one of six fan speeds. The blower should always run to prevent the windows from fogging, and to ensure continuous exchange of air inside the vehicle.

Additional Functions

Selecting gives access to more cabin environment controls in the upper display.

- Customizable Buttons
The buttons on either side of the button can be changed to a different climate control function. Press and hold the symbol for the desired function on the upper display for at least three seconds. A menu appears with two sections. Pull the icon to the left to assign the function to the left-hand button and to the right for the right-hand button.

- Steering Wheel Heating
Heats the steering wheel electrically.

- SYNC
Sets all areas of the cabin to the same settings. SYNC can also be activated by "pinching" two fingers together between the temperatures shown on the lower display.

- REAR
Sends control of the climate control system to the rear center console remote. Press REAR again to exit this mode.

Residual Heat
Press and hold the Max Defrost icon for more than two seconds while the ignition is switched off. Residual coolant heat will be used to heat the vehicle interior. Function will switch off after about 15 minutes.

Automatic Climate Control

Navigation

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Warning: Climate Control System
See Climate Control System in your Owner’s Manual for more detailed information and for important safety warnings.
Navigation

Setting a Destination
Your MMI Navigation system has extraordinary capabilities to enhance your drive with user-definable views, routing selections and more. Get started with setting destinations and discover more as you become familiar with the interface.

Intelligent Search
With intelligent search, you can enter the data for a navigation destination in any order and all at once. You can search for Points of Interest, contacts, previous destinations, received destinations and routes or favorites. An Audi connect subscription is required for Internet-based searches.

1. Select Navigation button in the upper display.
2. Touch the Search icon .
   - This will display shortcuts for common destinations, e.g., Parking, Restaurant, Gas station, etc.
3. Use the lower display touched to write the address or name of the location. You can also enter generic terms like "hardware store" or "bakery." You do not have to wait for letters and numbers to be recognized before continuing.
4. Locations matching the data entered will be displayed. Choose from the available options.
5. Select Start to begin route guidance.

Finding a Destination Using a Search Engine Provider
1. Select Navigation ➝ ➝ Q.
2. Enter one or more search terms into the input field. Suggestions to narrow the search will display. Press on suggestions until the desired destination appears.
3. Press the desired destination, then press Start.
   Audi connect subscription is required for Internet-based searches.

Intelligent Search with Voice Recognition
1. Short press the Voice Recognition button on the steering wheel or on the upper display depending on the context to engage voice recognition.

2. Say the address, Point of Interest or generic type of location you wish to find.
3. Choose the destination from the displayed list.

Saving Favorites and Shortcuts
Destinations can be saved as favorites or shortcuts in order to quickly access them for future trips.

1. Press and hold displayed destination until the Option menu appears.
2. Choose Store as favorite or Save as shortcut.
3. A solid white star indicates it is stored as a favorite.

To Access a Favorite
- Select Navigation ➝ ➝ Favorites.

To Access a Shortcut
- Select located on the lower display. Saved shortcuts will be displayed. Press the respective tile.

Navigation Settings
With the upper display in map view, press to access and modify various navigation settings. Available settings include:

- Map settings
- Voice guidance
- Route criteria
- Route information
- Personal route assistance
- Presentation mode

*With this feature activated, the system will record your favorite driving routes and make navigation suggestions based on your known driving habits. Personal routes and destinations can be deleted from the personal route assistance sub-menu.

RMI Navigation plus depends on signals from the worldwide Global Positioning Satellite network. The vehicle’s electrical system, and existing wireless and satellite telecommunication technologies, must be available and operating properly for the system to function. The system is designed to provide you with suggested routes in locating addresses, destination and other points of interest. Changes to street names, construction zones, traffic flow, points of interest and other road system changes are beyond the control of Audi of America, Inc. Complete detailed mapping of lanes, speed, streets, toll roads, highways, etc., is not possible, therefore you may encounter discrepancies between the mapping and your actual location. Please rely on your individual judgment in determining whether or not to follow a suggested RMI Navigation plus route.

Navigation
Bluetooth®, Voice Recognition & Media
Audi Smartphone Interface, Profile & Wi-Fi
Initial Setup

Once a compatible phone is paired, it will reconnect each time you start the vehicle. Your contact list will automatically synchronize, allowing you to access contacts and make and receive calls through the infotainment system. Bluetooth is not available when Apple CarPlay® is active. To pair a phone:

1. Switch ignition on with vehicle in Park.
2. Activate your phone’s Bluetooth.
3. Open the Bluetooth menu on your phone, ensure “Audi MMI XXXX” (last four digits of VIN) appear as an option.
4. Select Phone on the upper display to view available Bluetooth devices.
5. Select Connect mobile device.
6. Select your device from the device list. Press the Refresh icon if the device is not displaying.
7. Confirm the PIN on your phone matches the one generated by the MMI. This confirmation step pairs your phone.
8. Open the Bluetooth Settings menu on your device and enable Send Notifications, Sync Contacts and Audi CarPlay for iOS devices. Some devices may require a separate login to access the此项功能.

*Some phones may require a separate step to connect to a device and enter the paired phone number.

Switch Between Paired Phones

A primary and secondary phone can be paired to the vehicle. To swap the primary/secondary order, from the upper display select Phone >. The secondary phone will now be primary and vice versa.

Voice Recognition

- When a compatible device is connected, a long press of the Voice Recognition button will enable voice recognition with your phone’s digital assistant. Use commands such as “Call Mary Smith, mobile” or “Call last number dialed”.
- A short press of the Voice Recognition button will activate MMI voice recognition.
- You can also control audio, navigation and climate control functions with voice recognition commands, such as “Play FM 103.5” or “Set the temperature to 70 degrees”.

Media

Media and Audio

The Multi Media Interface can access multiple media sources, including compatible Bluetooth-connected devices, USB-connected devices, onboard Radio/ Satelite sources, online media via Wi-Fi (hotspot) and SD cards. Bluetooth streaming is not available when Apple CarPlay is active.

To access a media source:

1. Select MEDIA on the upper display.
2. Select Source and choose from the available options.
3. To connect additional mobile devices (after two phones are paired):
   1. Select MEDIA.
   2. Select Source.
   3. Select Connect external device.
   4. Activate the Bluetooth menu on the external device.
   5. Select New connection and select from available Bluetooth devices displayed. Press the Refresh icon if the device is not displaying.
   6. A PIN will be generated. Confirm the PIN on your mobile device.

Audi Smartphone Interface, Profile & Wi-Fi

You can have Audi feature information on demand with the myAudi 3G app, which delivers video demos for your Audi. Download the AUDI app now and put Audi knowledge in your pocket.

*Requires iOS 7 or later and available on iPad® only.

To access a feature:

1. Select MEDIA on the upper display.
2. Select Source and choose from the available options.
3. To connect additional mobile devices (after two phones are paired):
   1. Select MEDIA.
   2. Select Source.
   3. Select Connect external device.
   4. Activate the Bluetooth menu on the external device.
   5. Select New connection and select from available Bluetooth devices displayed. Press the Refresh icon if the device is not displaying.
   6. A PIN will be generated. Confirm the PIN on your mobile device.

Bluetooth®, Voice Recognition & Media

Learn more about Bluetooth features within your Audi. Always pay careful attention to the road and do not drive while distracted. Message and data rates apply. Call your Audi Technologist to learn more. 1-855-750-TECH (8324).

Warning: Bluetooth Audio Player
- See Bluetooth Audio Player in your Owner’s Manual for more detailed information and for important safety warnings.

Warning: Voice Recognition System
- See Voice Recognition System in your Owner’s Manual for more detailed information and for important safety warnings.

Warning: Media
- See Bluetooth Audio Player in your Owner’s Manual for more detailed information and for important safety warnings.

*Requires iOS 7 or later and available on iPad® only.
Apple CarPlay®

To connect:
1. Switch ignition on with vehicle in Park.
2. Ensure your iPhone® is unlocked and is running the latest OS.
3. Connect your iPhone with a manufacturer-approved cable to either USB port.*
4. Respond to prompts as necessary from both Audi MMI as well as your iPhone.

When connected:
- Use long press the Voice Recognition button on the steering wheel to activate Siri®.
- Make and receive calls.
- Send and receive text messages.
- Set reminders.
- Get turn-by-turn navigation.
- See recent places.
- Listen to music apps.
- Some MMI functions may not be available when Apple CarPlay is active. Refer to www.apple.com/ios/specs for additional information.

Wireless Apple CarPlay®

Allows you to use Apple CarPlay wirelessly without a USB cable.

To connect an iPhone:
1. Switch on the Bluetooth function and Wi-Fi on your iPhone and make sure you are on the Bluetooth menu when connecting.
2. Press the Voice Recognition button on the steering wheel or select Phone apps on the upper display.
3. Select To connected devices.
4. Select New connection.
5. Select your iPhone from list of devices.
6. Follow prompts in the MMI and your iPhone.

European image shown

Disclaimers

Audi Phone Box

Providing a personal driver. This is a CONSUMER DEVICE. BEFORE USE, you MUST REGISTER THIS DEVICE with your wireless provider and have your provider’s consent. Most wireless providers connect to the size of your data. Some providers may not connect to the use of this device and may not allow the device to be connected to your provider. If you are unsure, contact your provider. The VZW logo is a registered trademark of Verizon Wireless. As a class 1 Bluetooth device, your device is compliant with all Bluetooth 5.2 and 5.1 specifications. The VZW logo is a registered trademark of Verizon Wireless. The Audi Phone Box is a registered trademark of Audi AG. Wireless data service is not available in all areas. All systems are subject to change. For additional information, please visit www.iphone.com.

WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. Audi does not endorse or recommend any third-party music, video or application and does not guarantee or warrant any third-party products or services. Audio assistance features are not substitutes for attentive driving. See Owner’s Manual for further details, and important limitations.

Audi Smartphone Interface

See Audi Smartphone Interface in your Owner’s Manual for more detailed information and for important safety warnings.

Always pay careful attention to the road, and do not drive while distracted. Audi smartphone interface features require compatible devices. Always keep mobile phone usage to a minimum while driving. Be sure to check and follow your mobile app provider for terms and privacy. AndroidTM, Android AppsTM, and other marks are trademarks of Google LLC. Apple CarPlay® is a trademark of Apple Inc.

Warranty: Personal Profiles

See Personal Profiles in your Owner’s Manual for more detailed information and for important safety warnings.

Warranty: WiFi Settings

See WiFi Settings in your Owner’s Manual for more detailed information and for important safety warnings.

Always pay careful attention to the road, and do not drive while distracted. The WiFi hotspot feature is intended for passenger use only. WiFi hotspot feature is not intended for vehicle use. Use of another internet connection is subject to the terms and conditions and, if should be used only when it is safe and appropriate. Also, always obey traffic laws and local regulations, and be considerate of others. See mobile provider for details. Always obey privacy laws. Audi does not guarantee or warrant any third-party products or services. Audi does not endorse or recommend any third-party music, video or application. For additional information, please visit www.iphone.com.
Audi Smartphone Interface

You can connect your smartphone to the MMI screen using the Audi Smartphone Interface. This icon is located in the Audi MMI System on the lower right side of the MMI screen.

Apple CarPlay®

1. Switch the ignition on with vehicle in Park.
2. Apple CarPlay® is available for use with the latest iOS versions.

3. Connect your iPod or iPhone via the AUX input (iPod) or USB (iPhone). Wireless connection with Apple CarPlay on iPhone is not supported.
4. Please connect your USB device to the USB port on the MMI.
# Indicator Lights

For additional information on indicator lights, refer to your vehicle’s Owner’s Manual.

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Audi Customer Support (800) 822-2834

The information within this guide must be used in conjunction with the information in the Audi Owner’s Manual. Refer to your vehicle’s Owner’s Manual for all information and warnings. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner’s Manual on the topics in this guide and will use this information to augment that material.

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